

Request a CDPH Sign-In

Facility Staff

Summary

CalHEART facility staff onboarding consists of two high-level steps...

1. Request a CDPH sign-in.
2. Request facility access.

The roles that perform these steps are...

1. Facility Users – Facility staff that use CalHEART to submit adverse event and/or medical information breach incident reports.
2. CalHEART Support Team – CDPH-ITSD staff that process CDPH login requests.
3. FAA Access Request Processors – Operations Support Unit staff that process FAA access requests.
4. Facility Access Authorizers (FAAs) – Facility staff that authorize facility access requests submitted by other facility staff.

These instructions are for facility staff (users and FAAs) to request a CDPH sign-in. Registering creates a CDPH sign-in and a CalHEART user record.

If you work for more than one provider e.g., as a consultant, you must register for each provider.

Your email address links your CDPH sign-in to your CalHEART user record. If your work email address at a provider changes the CalHEART support team must make the correction to your user record.


Request a CDPH Sign-in


Steps...

Request a CDPH Sign-In

Facility Staff

1. Navigate to the [CalHEART home page](#).


 California Department of Public Health Contact Us Settings

 California Healthcare
Event and Reporting Tool

Sign In Register Help ▾

Welcome to CalHEART

California Healthcare Event and Reporting Tool (CalHEART) is a tool that allows health facilities to report events or incidents that have occurred in their facilities.

 System Messages

Warning!

This is a development environment.


Email questions to the [CalHEART V2 Development Team](#)


CalHEART was last updated on Monday, 7/1/24, at 7 AM.

[Back to Top](#) [Conditions of Use](#) [Privacy Policy](#) [Accessibility](#) [Contact Us](#)

Copyright © 2012-2024 State of California Version: 2.1 - User: Not Authenticated (Anonymous)

2. Select the Register menu item.

 California Department of Public Health Contact Us Settings

 California Healthcare
Event and Reporting Tool

Sign In Register Help ▾

User Registration ⓘ

Submit

Basic Information ⓘ

* First Name ⓘ

* Last Name ⓘ

Title ⓘ

* Address ⓘ

* City ⓘ

* State ⓘ

* ZIP ⓘ

* Phone ⓘ

Ext ⓘ

Fax Number ⓘ

* Work Email ⓘ

☐ * I certify the information provided here is accurate.


Submit


[Back to Top](#) [Conditions of Use](#) [Privacy Policy](#) [Accessibility](#) [Contact Us](#)

Copyright © 2012-2024 State of California Version: 2.1 - User: Not Authenticated (Anonymous)

Request a CDPH Sign-In Facility Staff

3. Complete the Registration form.

 California Department of Public Health Contact Us Settings

 California Healthcare
Event and Reporting Tool

[Sign In](#) [Register](#) [Help](#)

User Registration

Submit

Basic Information

* First Name

Jane

* Last Name

Doe

Title

CDPH Liaison

* Address

123 Any Street

* City

Anywhere

* State

CALIFORNIA

* ZIP

95814

* Phone

(555) 555-5555

Ext

Fax Number

* Work Email

jane.doe@anyProvider.com


☒ I certify the information provided here is accurate.


Submit

[Back to Top](#) [Conditions of Use](#) [Privacy Policy](#) [Accessibility](#) [Contact Us](#)

Copyright © 2012-2024 State of California Version: 2.1 - User: Not Authenticated (Anonymous)

4. Submit your registration form.

 California Department of Public Health Contact Us Settings

 California Healthcare
Event and Reporting Tool

[Sign In](#) [Register](#) [Help](#)

User Registration

Show Messages

Basic Information

* First Name

Jane

* Last Name

Doe

Title

CDPH Liaison

* Address

123 Any Street

* City

Anywhere

* State

CALIFORNIA

* ZIP

95814

* Phone

(555) 555-5555

Ext

Fax Number

* Work Email

jane.doe@anyProvider.com

☐ I certify the information provided here is accurate.

Show Messages

Application Received

Thank you for your submission.
We'll update you, via email, as your application is routed through the approval process.
Do not attempt to login until you receive account activation instructions.
Confirmation Number: 3298

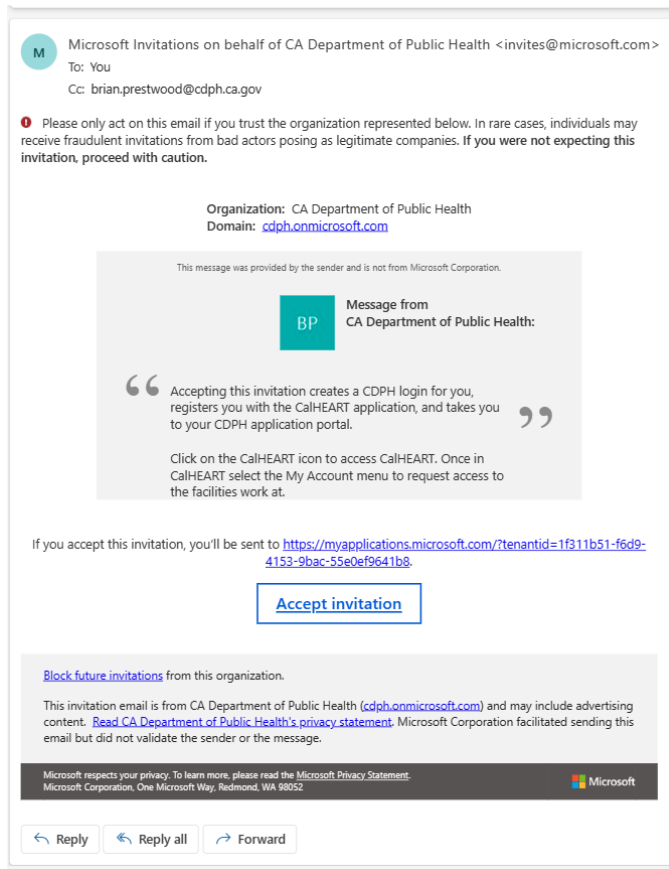
[Back to Top](#) [Conditions of Use](#) [Privacy Policy](#) [Accessibility](#) [Contact Us](#)

Copyright © 2012-2024 State of California Version: 2.1 - User: Not Authenticated (Anonymous)

Request a CDPH Sign-In

Facility Staff

5. Shortly after you request your sign-in you will receive a CDPH sign-in request confirmation email.



6. Accepting the invitation takes you to CDPH sign-in setup page. The instructions vary by the type of security, local, Cloud, etc., your provider uses. Follow the instructions there.